#### **Child Safety Seat**

**Ohio's child** passenger safety **law** requires the following: Children less than 4 years old or 40 pounds must use a **child** safety **seat** meeting federal motor vehicle safety standards. Children less than 8 years old, unless they are at least 4 feet, 9 inches tall must use a **booster seat** 

#### **Child Passenger**

An adult must accompany children under the age of six (6). Children age six (6) and under will be allowed to ride free of charge.

#### **Complaint Policy**

Written complaints concerning any issues including ADA and Title VI complaints will be received by the CABL Complaint Officer, 218 Putnam Street, Marietta, Ohio 45750. (740) 373-3745. The Complaint Officer will respond within 10 days of receipt of the written complaint. A copy of the complete written complaint policy may be requested at the above address. You may also file a complaint directly with ODOT or FTA.

## Title VI

CABL operates without regard to race, color or national origin in accordance with Title VI of the Civil Rights Act. Any person who believes they have been aggrieved by any unlawful discriminatory practice under Title VI or for more information or to file a complaint contact CABL Complaint Officer at 740-373-3745. Complaints may be filed directly with FTA Office of Civil Rights: Title VI Program, East Building, 5th Floor-TCR,1200 New Jersey Ave SE, Washington DC 20590.



#### **Paratransit Services**

CABL provides Paratransit services to eligible disabled riders with a **Paratransit card** during the regular hours of operation of any route. Upon Request, paratransit services are provided within 3/4 of a mile off fixed routes. To first apply for a Paratransit Card and then to schedule a Paratransit ride with next-day service, please call (740) 373-7671. Same-day service will be provided (as possible) with an additional \$2.00 fee.

#### No-Show/Cancellations

Any passenger who is unavailable for pick-up of a scheduled trip that has not notified CABL dispatch of cancellation will be considered a no-show. The driver will wait for passengers for five (5) minutes after arriving for pickup. If you are recorded as a No Show for 25% or more of your scheduled rides within a 30-day period, your service may be suspended. You can appeal your suspension by calling CABL at 740-373-7671.

Trip cancellations shall be made at least 1 hour in advance by calling the transit office at (740) 373-7671

#### **Trip Denial Policy**

If a Paratransit passenger is denied service during the hours of operation because of a lack of equipment or personnel, or if the service is not provided within the 30 minute pickup window, (15 minutes before to 15 minutes after scheduled time) the result is a trip denial. CABL will make a record of all trip denials.

#### **Reasonable Modifications**

Individuals needing a service accommodation or modification must notify CABL of the request when making a reservation. For more information regarding the reasonable modification policy or how to file a reasonable modification complaint, please contact CABL at 740-373-7671. Attempts will be made to honor all reasonable modification requests.

#### **ADA Complaints**

CABL operates in compliance with Title II of the ADA Act and does not discriminate on the basis of disability. If you feel you have been discriminated against on the basis of disability you may file an ADA complaint. To file a complaint please contact CABL Complaint Officer at 740-373-3745 or visit administrative office at 218 Putnam Street, Marietta, Ohio.

wmcap.org/transportation

Public Transit Services are operated by Washington-Morgan Community Action, and funded by the Washington County Commissioners, City of Marietta and Passenger Fares, Ohio Department of Transportation and Federal Transit Administration 5311 program.

Washington County complies with applicable civil rights laws including the ADA and Title VI of the Civil Rights Act.

#### **Service Animal Policy**

CABL will permit one Service Animal to board and accompany a disabled owner. A Service Animal is a trained animal that assists a disabled owner to live a freer and less restrictive lifestyle.

#### **Personal Care Assistant**

CABL will permit one Personal Care Assistant (PCA) to accompany a rider at no charge.

#### Seatbelt

All Agency employees and passengers are required to wear seat belts. Passengers seated in wheelchairs will be secured in an approved four-point restraint system.



**Community Action Bus Lines** 

**Your Public Transit Provider Since 1970** 

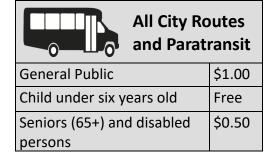
#### **Community Action Bus Lines**

## **Bus Fares**

FARES ARE PER RIDE IN EACH DIRECTION

FARE IS ALSO PAID TO TRANSFER BETWEEN ROUTES

Schedules & Fares Subject to Change.



## Reduced Fare Eligibility

Riders requesting a reduced fare must present valid identification proving eligibility by age (65 years or older) or disability at the time they board the bus.

Valid identification can be: **CABL GO Card, Golden Buckeye Card, Paratransit Card, Medicare Card** or other publicly recognized identification.

To apply for CABL Go Card, call 740-373-7671.

All buses operate Monday thru Friday, unless noted.

No service on Holidays (New Year's Day, Martin Luther King Jr Day, Presidents Day, Memorial Day, Juneteenth, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day).

### **Passenger Rules**

Smoking, eating and drinking, concealed weapons, offensive language and behavior are prohibited on all CABL vehicles.

All Passengers are required to wear a seatbelt. CABL is not responsible for lost, stolen, or damaged articles.

#### **Prohibited Items**

The following items are prohibited: explosive materials, combustible materials, unsealed toxic materials, unsealed vaporous materials, firearms and other weapons, bulky items (heavier than 25 pounds).

Where vehicle capacity has been reached, passengers with any large items may be asked to remove their item from the bus to accommodate a disabled passenger.

#### **Tips for Riding the Bus**

- You can catch the bus at any of the stops shown on the schedule.
- You can also flag the bus down by waving at the driver at any intersection along the route where it is safe to stop.
- Please be ready to pay your fare when you board, with exact cash or a ticket.
- Drivers cannot make change for bills larger than \$1.00.

**Your Public Transit Provider Since 1970** 



Mission:

"To provide accessible public transportation for Washington County"

# **Marietta City Routes**

A Route: Monday – Friday 7:00 a.m. – 5:00 p.m. C Route: Monday – Friday 7:00 a.m. – 5:00 p.m.



A Route



Super C



C East

# Public Transit

### Passenger Guide

Revised 5/15/23

Information: (740) 373-7671 Ohio Relay Service TDD (800) 750-0750

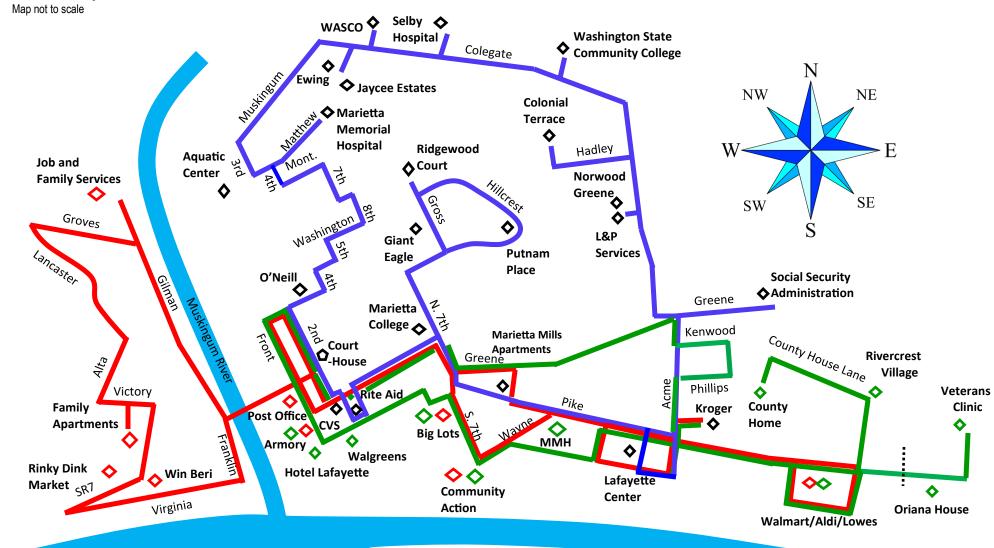
For more information contact:
Director of Transportation
698 Wayne Street, Marietta, Ohio 45750

**Brochure Available in other formats upon request** 

Everyone Welcome!

## **Your Public Transit Provider Since 1970**

## **Transit Maps and Schedules**



Buckley Is.

1	Does not d	nerate	hetween	11.00	and 12:00)

(Does not operate between 11.00 and 12.00)											
A Route	AM			ı					PM		
Courthouse *	7:00	8:00	9:00	10:00	11:00	12:00	1:00	2:00	3:00	4:00	
O'Neill Center	7:01	8:01	9:01	10:01		12:01	1:01	2:01	3:01	4:01	
Marietta Memorial Hospital	7:08	8:08	9:08	10:08		12:08	1:08	2:08	3:08	4:08	
Aquatic Center (seasonal)						12:10	1:10		3:10		
Children Services/ JFS/Elections	7:14	8:14	9:14	10:14		12:14	1:14	2:14	3:14	4:14	
Jaycee Estates	7:16	8:16	9:16	10:16		12:16	1:16	2:16	3:16	4:16	
Ewing School	7:17	8:17	9:17	10:17		12:17	1:17	2:17	3:17	4:17	
WASCO		8:18						2:18			
Selby Hospital	7:20	8:20	9:20	10:20		12:20	1:20	2:20	3:20	4:20	
Washington State Community College (Seasonal)	7:21	8:21	9:21	10:21		12:21	1:21	2:21	3:21	4:21	
Colonial Terrace (Dawes Circle)	7:23	8:23	9:23	10:23		12:23	1:23	2:23	3:23	4:23	
Norwood Greene/ L&P Services (Stops on Colegate)	7:26	8:26	9:26	10:26		12:26	1:26	2:26	3:26	4:26	
Social Security Administration	7:30	8:30	9:30	10:30		12:30	1:30	2:30	3:30	4:30	
Kroger	7:33	8:33	9:33	10:33		12:33	1:33	2:33	3:33	4:33	
Lafayette Center	7:36	8:36	9:36	10:36		12:36	1:36	2:36	3:36	4:36	
Giant Eagle	7:40	8:40	9:40	10:40		12:40	1:40	2:40	3:40	4:40	
Ridgewood Court	7:42	8:42	9:42	10:42		12:42	1:42	2:42	3:42	4:42	
Putnam Place	7:44	8:44	9:44	10:44		12:44	1:44	2:44	3:44	4:44	
Marietta College	7:47	8:47	9:47	10:47		12:47	1:47	2:47	3:47	4:47	
Rite Aid	7:49	8:49	9:49	10:49		12:49	1:49	2:49	3:49	4:49	
Courthouse	7:52	8:52	9:52	10:52		12:52	1:52	2:52	3:52	4:52	

<sup>\*</sup> A and C routes connect

(Does not operate between 12:00 and 1:00)									
Super C	А	M	PM						
Courthouse *	8:00	10:00	1:00	3:00					
Job & Family Services	8:05	10:05	1:05	3:05					
Family Apartments	8:12	10:12	1:12	3:12					
Rinky Dink Market	8:14	10:14	1:14	3:14					
Win Beri	8:17	10:17	1:17	3:17					
Armory Square	8:22	10:22	1:22	3:22					
Marietta College (4th and Butler)	8:24	10:24	1:24	3:24					
Big Lots	8:27	10:27	1:27	3:27					
Wayne St. (Community Action)	8:28	10:28	1:28	3:28					
MMH Outpatient (Wayne St.)	8:29	10:29	1:29	3:29					
Lafayette Center	8:30	10:30	1:30	3:30					
Kroger	8:34	10:34	1:34	3:34					
Aldi	8:38	10:38	1:38	3:38					
Walmart	8:39	10:39	1:39	3:39					
Lowe's	8:42	10:42	1:42	3:42					
Marietta Mills	8:48	10:48	1:48	3:48					
Marietta College (7th and Butler)	8:49	10:49	1:49	3:49					

C East	AM			PM		
Courthouse *	7:00	9:00	11:00	2:00	4:00	
Armory Square	7:02	9:02	11:02	2:02	4:02	
Lafayette Hotel	7:03	9:03	11:03	2:03	4:03	
Walgreens	7:04	9:04	11:04	2:04	4:04	
Big Lots	7:06	9:06	11:06	2:06	4:06	
Wayne St. (Community Action)	7:07	9:07	11:07	2:07	4:07	
MMH Outpatient (8th St.)	7:08	9:08	11:08	2:08	4:08	
Lafayette Center	7:10	9:10	11:10	2:10	4:10	
Aldi	7:14	9:14	11:14	2:14	4:14	
Walmart	7:15	9:15	11:15	2:15	4:15	
Lowe's	7:18	9:18	11:18	2:18	4:18	
Oriana House	7:23	9:23	11:23	2:23	4:23	
Veterans Clinic	7:24	9:24	11:24	2:24	4:24	
County House LN. (Rivercrest Village)	7:30	9:30	11:30	2:30	4:30	
County Home	7:32	9:32	11:32	2:32	4:32	
Lowe's	7:36	9:36	11:36	2:36	4:36	
Walmart	7:38	9:38	11:38	2:38	4:38	
Aldi	7:39	9:39	11:39	2:39	4:39	
Kroger	7:42	9:42	11:42	2:42	4:42	
Norwood Loop (Phillips and Acme)	7:44	9:44	11:44	2:44	4:44	
Marietta Mills	7:48	9:48	11:48	2:48	4:48	